

# CASE STUDY ON

Banyan Tree



SMARTCARD SYSTEM  
**iBonus**



## Synopsis:

iBonus System is used in Banyan Tree Spa and Gallery within Hotel Resort.

When Banyan Tree Spa opened in Asia's first luxury spa resort – Banyan Tree Phuket, Thailand in 1994, it pioneered the tropical garden spa concept with its Eastern therapies and holistic focus on spiritual, mental and physical harmony. As the first luxury oriental spa in Asia, it reintroduced an exotic blend of ancient health and beauty practices which have been passed down from generation to generation.

## Detail:

iBonus System matched the pace of fast deployment as required by them, and was ready to use in record 1 week time Duration. speed of transactions and downtime could be major factors which determines winning or losing. They may need to settle and update Prepaid Balances to all prestigious customers during final Bill settlement. iBonus Prepaid System, as an off-the-shelf system, have successfully been specially deployed for Coca Cola brands in Mall with 5 Terminals and 5000 cards initially in record 3 Days time. iBonus System managed to survive in the rugged environment and is providing required speed to finish the transactions in record time. Bonus Prepaid Terminals were used as prepaid Sub System for Discount card applications. iBonus Terminals were automatically deducting Prepaid balances during each purchasing. This way Max Management and Customers enjoys win-win situations. iBonus generic version has 95% of what this project is needed. Based on the core of journal database, card replacement, repair and renew and all other rugged software design,. Technical Consultant team at AVI INFOSYS LLC managed to design and deploy the specification based on policies of Client. Many customers of iBonus System find that the generic version can suit their need. Based on its robust data handling algorithm, even customization is needed, this can be done very quickly while maintaining its beauty, thereby lowering the cost of customization.

